



Please read the sections below regarding DELIVERY, SECURE PAIEMENT, ORDER & RETURN

Delivery

- Delivery time

Most of our products are handmade items, and therefore made to order items. The making takes 2 to 4 weeks. A list of ordered Items is communicated for making to our craftsmen every Friday,

Please allow for order processing, making and shipping time and you will have the total estimated turnaround time. For items available in stock, the delivery

time is 1 to 2 weeks, and for made to order items, the delivery time is 4 to 6

weeks. Orders are shipped on average every 2 (two) days, but the period may be extended up to 10 (ten) working days.

NOMAD INSIDE will deliver orders within a maximum delay of 4 to 6 (four to six) weeks from the day after the validation of the order & payment received. In

case of any delay, we will contact you promptly by email. Should you need to receive your order by a specific date and time please kindly contact us at

contact@nomadinside.com. We will be able to advise you more specifically

Please refer to "Terms & Conditions" section for more details.

- Delivery costs

Fedex*** carries out deliveries.

Deliveries in [Hong Kong](#) are Free of Charge,

Orders exceeding 500 Euros are free of charge

For other deliveries, shipping rates are as follows:

Delivery zone 1: 40 euros

Austria
Belgium
Bulgaria
Canada
Denmark
Finland
France
Germany
Greece
Vatican city state
Ireland
Italy
Luxembourg
Mexico
Monaco
Netherlands
Norway
Spain
Sweden
Switzerland
UK
USA

Delivery zone 2: 30 Euros

China
Japan
Korea
Singapore
Taiwan
Thailand
Vietnam

Delivery zone 3: 50 Euros

Croatia
Cyprus
Czech Republic
Estonia
Hungary
Latvia
Lithuania
Malta
Morocco
Poland
Romania
Slovakia
Slovenia
Tunisia
Turkey
United Arab Emirates

Delivery zone 4: 70 Euros

Argentina
Brazil
Côte D'ivoire
French Polynesia
Ghana
India
Israel
Martinique
Russian Federation
Reunion
Senegal
South Africa

For any other destination, please contact us contact@nomadinside.com, it will be our pleasure to assist you.

Deliveries are carried out by Fedex or equivalent, Monday to Saturday. The delivery is made to the delivery address indicated by the customer; being specified that it must be the address of the customer's residence, an individual of their choice or a legal entity (delivery to their company). Deliveries cannot be made either to hotels or P.O. boxes.

***: Except for Deliveries in Hong Kong

Customs duties, local taxes, import duties and or taxes of State may be due. The tariffs and taxes related to the delivery of an item are not billed by, nor part of Nomad Inside's responsibility, but are dependent on and borne by you.

- **Insurance:** All of our deliveries are insured no matter the transport company or the value of the order.
- **Delivery tracking:** We personally track all of our shipments. Additionally, we will provide you with a tracking number for your parcel as soon as it leaves the our place, allowing you to track it yourself at any time.

Secure Payment

We recognize that the distant purchase of a piece of jewelry calls for complete safety and flexibility. We therefore provide you with the following payment options, all of which are 100% secure:

- **PayPal:** We also accept payment via PayPal, which is a free-of-charge, fast and safe method of payment. Your financial information (e.g. your bank account details or credit card number) will be stored exclusively by PayPal, who are able to guarantee full security.

To find out more about PayPal, please visit: www.paypal.com.

- **Bank transfer to our HSBC Bank account**

Beneficiary :	Nomad Inside Limited
Beneficiary Bank Name :	HSBC Hong Kong
Beneficiary Bank Code :	004 (for local payment)
SWIFT Address :	HSBCHKHHHKH

Order conformation

Once payment has been made, an order and payment confirmation will be sent to the Client automatically by email.

These confirmation will include the following information:

- order reference
- the order summary (name of the Product(s) ordered, quantity, price)
- the total order amount including all taxes
- delivery charges
- delivery address.
- billing address.

You will receive a confirmation email for each of the steps of your online order and the delivery of your purchase

NOMAD INSIDE shall have the right to refuse any abnormal order, an order placed in poor faith or an order unpaid due to the fraudulent use of a bank card. NOMAD INSIDE retains ownership of the Products ordered until full payment of the corresponding price is received

Receipt of Products by the Client

When the order is shipping, the customer will be notified by email and given a tracking number if requested by the customer.

Each delivery is deemed to be complete at the time of the Products being made available to the Client by the carrier, realised by the tracking system used by the carrier. No dispute relating to the delivery itself will be possible if the package appears as having been delivered, the carrier's IT system being admissible.

It is the Client's responsibility to check immediately, at the time of receipt of the Products, the conformity and integrity of the Products delivered.

Without prejudice to the period the Client has to exercise their right to cancel as specified in, it is up to the Client to verify the shipments upon arrival and to communicate any reservations or claims to the carrier which appear to be justified in the event of delay, breakage or loss.

In addition, any reservations must be confirmed by registered letter to the carrier within three (3) days following receipt.

Any reservation of this type must also be notified to NOMAD INSIDE Client Service Department at contact@nomadinside.com . May the product be returned, please refer to return policy.

Refunds & Returns

Please kindly refer to Terms & Conditions section