



Please read the sections below regarding DELIVERY, SECURE PAIEMENT, ORDER & RETURN

Delivery

- **Delivery time**
Most of our products are handmade items, and therefore made to order items. The making takes 2 to 4 weeks. A list of ordered Items is communicated for making to our craftsmen every Friday,
Please allow for order processing, making and shipping time and you will have the total estimated turnaround time. **For items available in stock, the delivery time is 1 to 2 weeks, and for made to order items, the delivery time is 4 to 6 weeks.** Orders are shipped on average every 2 (two) days, but the period may be extended up to 10 (ten) working days.
NOMAD INSIDE will deliver orders within a maximum delay of 4 to 6 (four to six) weeks from the day after the validation of the order & payment received. In case of any delay, we will contact you promptly by email. Should you need to receive your order by a specific date and time please kindly contact us at contact@nomadinside.com. We will be able to advise you more specifically

Please refer to "Terms & Conditions" section for more details.

- **Delivery costs**
Deliveries are carried out by Fedex***
Deliveries in Hong Kong are Free of Charge,
Orders exceeding 500 Euros are free of charge

For other deliveries, shipping rates are as follows:

MAJOR DESTINATIONS	Rate Euro	MAJOR DESTINATIONS	Rate Euro
Europe *	35	China (Excluding China South)	20
Europe **	50		
United Arab Emirates, Poland, Czech Republic	50	China (South)	25
U.S. (Western Region)	35	Saudi Arabia, South Africa, Nigeria	70
U.S. (Rest of Country), Canada, Mexico	35	Australia, Indonesia, New Zealand	30
Japan, South Korea	30	Brazil, Russia, Panama	63
Singapore, Taiwan	20	Cambodia, Laos	35

Europe *

Germany
Austria
Belgium
Bulgaria
Denmark

Finland
Greece
Ireland
Italy
Luxembourg

Netherlands
Portugal
UK
Sweden

Europe ** :

Cyprus
Croatia
Estonia
Hungary
Latvia

Lithuania
Malta
Poland
Czech Republic
Romania

Slovakia
Slovenia

For any other destination, please contact us contact@nomadinside.com, it will be our pleasure to assist you.

Deliveries are carried out by Fedex , Monday to Saturday. The delivery is made to the delivery address indicated by the customer, being specified that it must be the address of the customer's residence, an individual of their choice or a legal entity (delivery to their company). Deliveries cannot be made either to hotels or P.O. boxes.

***: Except for Deliveries in Hong Kong

Customs duties, local taxes, import duties and or taxes of State may be due. The tariffs and taxes related to the delivery of an item are not billed by, nor part of Nomad Inside's responsibility, but are dependent on and borne by you.

- **Insurance:** All of our deliveries are insured no matter the transport company or the value of the order.
- **Delivery tracking:** We personally track all of our shipments. Additionally, we will provide you with a tracking number for your parcel as soon as it leaves the our place, allowing you to track it yourself at any time.

Secure Paiement

We recognise that the distant purchase of a piece of jewellery calls for complete safety and flexibility. We therefore provide you with the following payment options, all of which are 100% secure:

- **PayPal:** We also accept payment via PayPal, which is a free-of-charge, fast and safe method of payment. Your financial information (e.g. your bank account details or credit card number) will be stored exclusively by PayPal, who are able to guarantee full security.

To find out more about PayPal, please visit: www.paypal.com.

• **Bank transfer to our HSBC Bank account**

Beneficiary :	Nomad Inside Limited
Beneficiary Bank Name :	HSBC Hong Kong
Beneficiary Bank Code :	004 (for local payment)
SWIFT Address :	HSBCHKHHHKH

Order conformation

Once payment has been made, an order and payment confirmation will be sent to the Client automatically by email.

These confirmation will include the following information:

- order reference
- the order summary (name of the Product(s) ordered, quantity, price)
- the total order amount including all taxes
- delivery charges
- delivery address.
- billing address.

You will receive a confirmation email for each of the steps of your online order and the delivery of your purchase

NOMAD INISDE shall have the right to refuse any abnormal order, an order placed in poor faith or an order unpaid due to the fraudulent use of a bank card. NOMAD INISDE retains ownership of the Products ordered until full payment of the corresponding price is received

Receipt of Products by the Client

When the order is shipping, the customer will be notified by email and given a tracking number if requested by the customer.

Each delivery is deemed to be complete at the time of the Products being made available to the Client by the carrier, realised by the tracking system used by the carrier. No dispute relating to the delivery itself will be possible if the package appears as having been delivered, the carrier's IT system being admissible.

It is the Client's responsibility to check immediately, at the time of receipt of the Products, the conformity and integrity of the Products delivered.

Without prejudice to the period the Client has to exercise their right to cancel as specified in, it is up the Client to verify the shipments upon arrival and to communicate any reservations or claims to the carrier which appear to be justified in the event of delay, breakage or loss.

In addition, any reservations must be confirmed by registered letter to the carrier within three (3) days following receipt.

Any reservation of this type must also be notified to NOMAD INSIDE Client Service Department at contact@nomadinside.com . May the product be returned, please refer to return policy.

Refunds & Returns

Please kindly refer to Terms & Conditions section